



NOTICE FOR TNC DRIVERS

STATE BACKGROUND CHECK CERTIFICATE REQUIRED

- All drivers must show their current and valid certificate on the TNC App to a Massport Agent or Massachusetts State Trooper upon request.

SOLICITATION PROHIBITED

- As required by MA State Law, TNC Drivers are not allowed to solicit customers or accept, arrange or provide transportation in any manner besides a pre-arranged ride on a digital network.
- At no time are you to leave your vehicle unattended or enter the terminals.

CUSTOMER PICKUP

TNC POOL

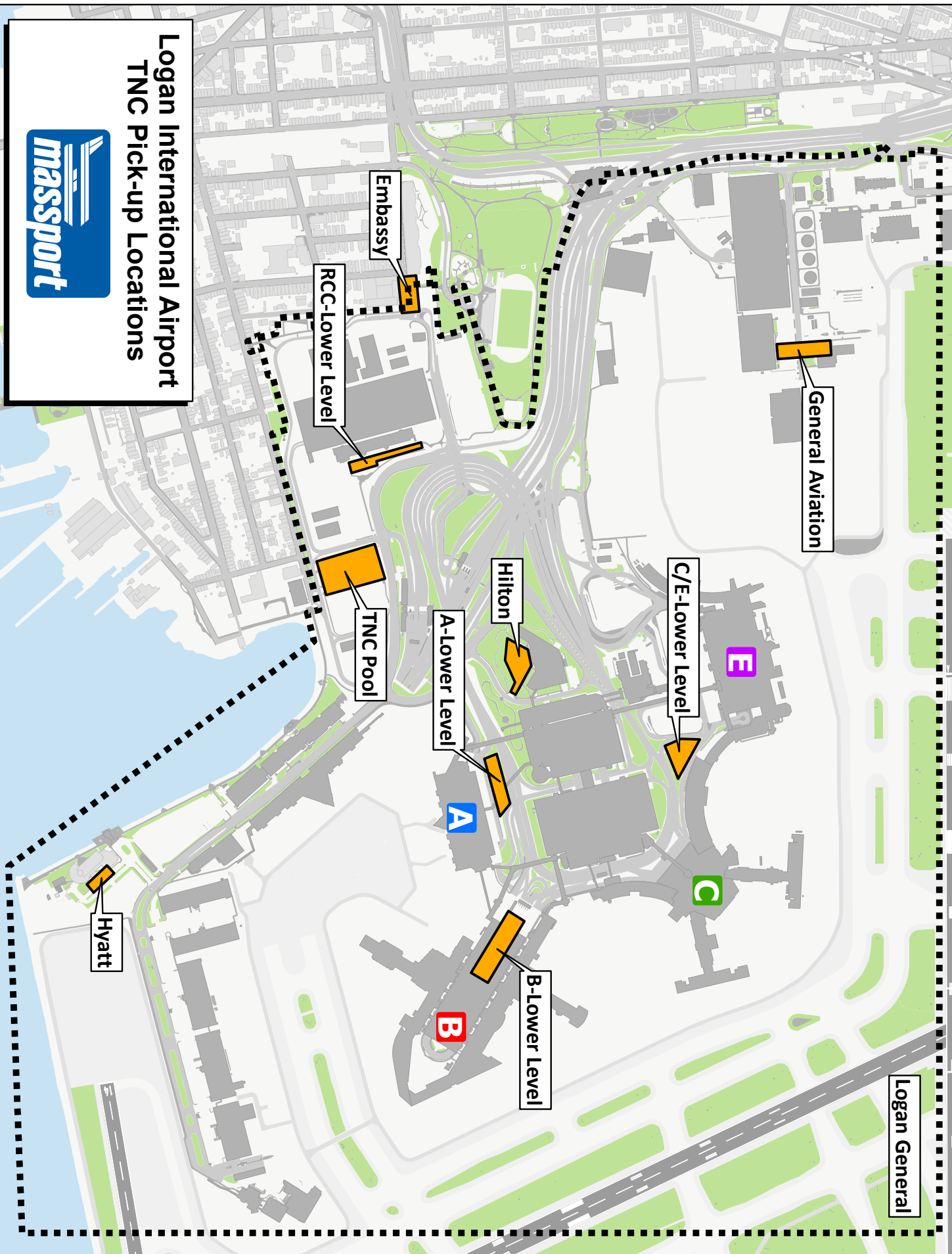
- The Massport-designated TNC Pool is the only airport location where TNC Drivers can receive a ride request (see map on reverse). Drivers may not pick a customer up at the airport without first entering the TNC Pool.

CONFIRM CUSTOMER AT TNC PICKUP AREA

- Drivers may only pick up TNC Customers at the designated TNC pick up areas at each Terminal (see map on reverse). Drivers must depart from the TNC Pool Lot and proceed directly to the designated TNC pick up area only when the customer is ready with their luggage. TNC Drivers must follow the prescribed route to each destination at the airport.
 - **TERMINAL A PICKUP AREA:** Go northwest on Tomahawk Drive toward Maverick Street, turn slight right onto Jeffries Street, then turn left onto Transportation Way. Turn right onto ramp merge onto Terminal Access Road, turn slight right onto Terminal A Road then follow signs to **App Ride/TNC Pickup area**.
 - **TERMINAL B PICKUP AREA:** Go northwest on Tomahawk Drive toward Maverick Street, turn slight right onto Jeffries Street, then turn left onto Transportation Way. Turn right onto ramp, merge onto Terminal Access Road, passing Terminal A, turn slight right onto Terminal B Road, entering Terminal B Parking Garage, then follow signs to **App Ride/TNC Pickup area**.
 - **TERMINAL C & E PICKUP AREA:** Go northwest on Tomahawk Drive toward Maverick Street, turn slight right onto Jeffries Street, then turn left onto Transportation Way. Turn right onto ramp, merge onto Terminal Access Road, passing Terminal A, B and C follow signs to Terminal E. Turn slight right onto Terminal E Road, entering Terminal E, take first right to **App Ride/TNC Pickup area**.
- When you arrive at the designated TNC pick up area you must be able to produce the electronic way bill for the current ride, upon request by a Massport Agent or Massachusetts State Trooper.

CUSTOMER DROP-OFF

- TNC Drivers may only drop customers off on the upper level (Departures). Customers cannot be picked up on the upper level. Proceed to the TNC Pool Lot if you plan to remain on airport for a pickup.



**Logan International Airport
TNC Pick-up Locations**



Logan General

General Aviation

E

C/E-Lower Level

C

Hilton

A-Lower Level

A

B-Lower Level

B

TNC Pool

RCC-Lower Level

Embassy

Hyatt